

# Multi-Carrier Delivery Solutions

Manage your parcels from shipment to delivery at a click of a button.



Single interface to multiple carriers

Free software that integrates with your platform

Access discounted shipping rates

Innovative Proactive Tracking Support

**Delivery performance is key to customer satisfaction and repeat business. Whistl takes care of your delivery performance, so you don't have to.**

Keep your customers happy with a variety of delivery options that suit their requirements. Our options include next day delivery to 48 hour, 3 day options and more. Covering domestic UK or international locations for parcels, packets and bags, we help enhance your customers' experience through managed delivery.

Gain access to 'pooled volume' discounted shipping rates from multiple UK and International carriers, through our web-based portal to be able to maintain your customers' delivery expectations. Track your parcel journeys and manage delivery issues before they happen through proactive email and SMS notifications.

With easy integration to order management system, eCommerce platforms and marketplaces benefit from our web-based portal, providing your customers with a best-in-class delivery experience, all in a single monthly invoice, reducing your paperwork and saving you valuable time as well as money.

## How you benefit

- **Cost Savings** – different services for different sized items, saving you extra pennies and pounds.
- **Seamless Integration** – integrates with your order management system, eCommerce platform or marketplace
- **Single Collection** – regardless of carrier choice, we offer free daily pick up/collection from our expanding network of local depots
- **Flexibility** – either utilise our carrier partners and/or maintain your existing carrier contracts
- **Fully Supported** – dedicated account management team with access to an in-house UK based software development team
- **Wealth of Experience** – with over a decade in the industry, we have built robust relationships with carrier and technology partners.

## How does it work?

We can offer you the benefit of a single relationship to meet all of your shipping needs, such as saving time and money, increasing delivery performance and enhancing customer experience.

Easily integrated with your order management system, eCommerce platform and marketplaces via our easy to use portal, allowing you to track and manage your shipments from each point in the delivery journey.

Your account comes with a customised tracking page, showing live and up-to-date tracking details for all of your shipments, regardless of carrier chosen and our in-house customer service team proactively monitors every item sent. If something goes wrong, we are here to let you know and help you resolve the issue.



Log in to portal, select appropriate carrier and access discounted shipping rates



Create and print your picking sheets, packing slips and shipping labels



Your items injected into carrier network and sent out for delivery. Customer is notified of delivery window



Track and manage the journey of your items through our online portal



Your items are delivered to your customers along with confirmation email, SMS and/or via app

## Features:

- Free software, installation and maintenance
- Services to suit different sized items
- Single interface to multiple carriers
- Full end-to-end tracking and POD options
- Range of custom-built free tools
  - Create label
  - Inputting and tracking orders
  - Sending our confirmation emails
  - Monitoring shipments
  - Order pick sheets
  - Updates order status and tracking numbers
- Sales channel reporting
- Proactive email and SMS notifications
- On-site label production
- Claims portal
- Option to completely outsource with our Proactive Tracking Support and Enhanced Delivery Management services

## Why Whistl?

As the UK's leading logistics specialist, we provide efficient, high-quality and competitively priced services across

[Business Mail](#), [Parcels](#), [Fulfilment](#), [Contact Centres](#) and [Doordrop Media](#) both in the UK and internationally.

We help brands and businesses overcome challenges and help them be more efficient, deliver a high-quality level of service and delight their curiosity, through a range of delivery management and customer service solutions.

Our mission is to grow by doing a great job, with can-do people working efficiently to deliver exceptional services to all of our customers.

## For more information:

Call: [01156 724 020](tel:01156724020) | Email: [moreinfo@whistl.co.uk](mailto:moreinfo@whistl.co.uk) | Visit: [www.whistl.co.uk](http://www.whistl.co.uk)

The Whistl Group consists of...

**whistl**

**parcelhub**  
Part of the Whistl Group

**posthub**  
Part of the Whistl Group

**leafletdrop**

**Relish**  
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