



Deal or No Deal, from January 2021 the process of importing and exporting goods and printed matter will change. These changes will be different according to the service you use and the items you send or receive.

What do you need to do post Brexit when shipping via Whistl?

Step 1: Ensure you have an EORI number

HMRC will supply you with an **EORI number.** This is a 12 digit number starting with GB and includes VAT no. if you are registered for VAT.

You will need this to move goods in and out of the UK. Check your EORI begins with GB, if it doesn't apply for one now by visiting www.gov.uk/eori.

Do I need to notify Whistl of my EORI number when shipping goods?

Yes, if you use our tracked services, then the EORI number needs to be supplied as part of the data feed to Whistl.

What happens if I don't have an EORI number?

It is possible that your goods may be delayed or held by customs.

Step 2: Accurate recipient name and address details are essential

Accurate name and address details of the recipient for all shipments are required and any inaccurate details will result in an item being returned or held at customs.

Do you need additional information for tracked items?

Yes, if you are using a tracked service an email and telephone number of the recipient needs to be supplied. If you are VAT registered then your VAT no. needs to be supplied so you are treated as a business for duties and taxes.

Step 3: Classify goods with the correct 10 digit commodity code

Apply and check product descriptions are accurate and compliant against the commodity code. A 10 digit commodity code (globally recognised coding system for import and export) will be needed to identify goods and printed matter for shipment. Visit www.gov.uk/trade-tariff for more information.

Non provision of a code or use of default code (000000000) is likely to result in charges and goods being rejected.





Step 4: Ensure you know what duty or tax you will need to pay

A No deal Brexit is likely to mean goods exported or imported from the EU will incur VAT and/or Duty as under WTO rules goods shipped into EU from EU countries with a value greater than £150 will incur duty and VAT. Amount due is subject to the commodity shipped so it is important that the correct classification codes and descriptions are used.

WhistI Services which do not require duty to be paid are:

- Untracked International Postal services
- Fully Tracked International Standard
- Standard Road Service
- Premium Road Service

For all these services the end consumer is responsible for paying duty.

Our Premium International Service will include provision for duty paid only when requested by sender.

Step 5: Check to see if you need to complete and attach a CN22 or CN23 form

For untracked postal services you will need to supply product information as part of a CN22 or CN23 form.

- CN22 is used for packages up to a value of £270
- CN23 is for packages valued greater than £270

In addition S10 barcodes must be affixed and Electronic Advance Data provided via International InSight.

Step 6: Ensure all relevant data is supplied to Whistl

Do not forget to supply the following information:

- Declare all product values accurately on accompanying invoices or data.
- If you ship on behalf of others please ensure Whistl has the shipping information for each of the businesses

Contact us

For more detailed information refer to the Whistl 'Are you ready for Brexit?' Guide or speak to your International Account Manager.

