



The Whistl team feels like an extension of our own team

TOCA Social is the world's first interactive football and dining experience, combining immersive gaming and world class food and drink.

Whistl have been working with TOCA Social since early 2021, using our expertise to assist them in designing their customer processes and customer journey through the contact centre communication channels. In mid 2021, Whistl began handling calls and emails from their Guests, and shortly will be launching Live Chat to provide a new channel of choice. Whistl manage in excess of 850 interactions per week to provide a seamless service to TOCA Guests.

“ As a new business we couldn't thank Whistl enough for the support and care they've given us at TOCA Social. They give us great advice and have helped us build a smooth Guest contact experience. Most importantly, the Whistl team feels like an extension of our own team, and Guests have no idea they are dealing with a third party provider, which says everything about how great a job they do! ”

**Scott Moren-Brown, Director Of Operations
TOCA Social**

GET IN TOUCH

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