

Whistl Case study

HERDIFY

Earth & Wheat delighted with their first Doordrop campaign

Earth & Wheat are the one stop 'wonky' food market whose mission is to fight food waste by rescuing high quality bakery, fruit and veg and deliver directly to a customer's door whilst donating to UK charities.

Challenge: As a start-up brand trying to break into the subscription food box market, they wanted to test a tangible media channel that would enable them to talk to consumers in their home where KEY decisions are made. Referring to JICMAIL research that 'print' media would give more attention and engagement, and cost only 7p per minute vs other channels.

Solution: Earth & Wheat partnered with Whistl to explore how doordrops could grow brand awareness as well as recruit NEW sticky customers, the focus was very much on **high lifetime** value and low churn rates.

Results:

- 36% uplift in sales value where both the Whistl targeting and Herdify hotspots overlap.
- The doordrop resulted in 882 QR scans (that's a 0.44% RR on QR scans) and,
- generated valuable customers with an average 2.19 number of orders within a 6-week post campaign period





Whistl undertook a detailed audience discovery, and literally held our hands on creative best practice using AIDCA (Attention, Interest, Desire, Conviction, and Action). We tested a 4-page creative to allow enough space to explain who we are and 'What's In It For Me?' (WIIFM) to the consumer.

Whistl's eye tracking and recommendations made us rethink our first draft, meaning we had a strong hard hitting doordrop creative. With Whistl's advice, we gave consumers enough choice on how to respond to us or 'find out more'.

We are delighted with our very first test, and as an added bonus we have been able to include Herdify word of mouth communities as part of our evaluation, and we have seen a 36% uplift in sales value where both the Whistl targeting and Herdify hotspots overlap.

Whistl have been so easy to work with and quite simply, if attention matters to you, then doordrop should be considered as part of the media mix.

Natasha Holmes, Brand Manager Earth & Wheat

www.earthandwheat.com

