The Impact of Mail Business Mail Performance Q4 2023





Item Reach

On average, each piece of mail reaches 1.2 people



Lifespan

Mail stays within the household for up to 8.3 days

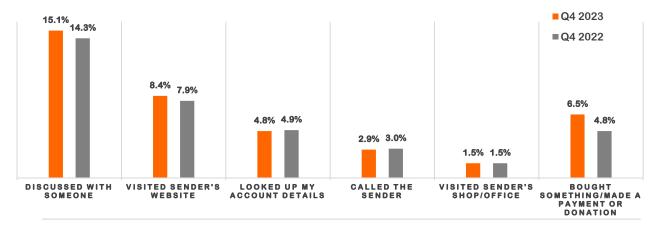


Frequency

Mail is read 4.7 times whilst in the home

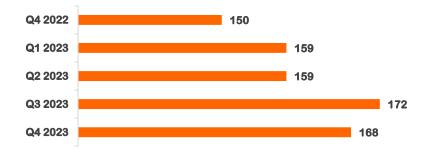
Commercial Actions: All Mail Items

Website visits, purchases and discussions prompted by mail have all increased in Q4 2023



Business Mail Attention stabilises but sees year-on-year growth

Business Mail Attention (seconds interacted with per item)



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