

Mail

Postal people you can rely on



whistl
mail

Welcome to Whistl

Each year we collect, sort and process over 4 billion items of addressed mail, accounting for 26% of all the UK's mail.

That makes us the UK's second largest postal operator.

Our success is in no small part down to our innovative technology and the highly efficient systems we have in place to process your mail.

In the main however, it's down to our people.

Our account managers love looking after our customers. They're there to support you every step of the way. They'll get to know your business and recommend the right services at the best price.

Efficiency and reliability are a given when you use Whistl. It's the people that put a smile on your face that really make a difference.

To find out more call **01628 816503** or email **moreinfo@whistl.co.uk**







We always aim to please

We want you to have a great experience every time you deal with us.
That's why we go out of our way to be helpful and make the process as simple,
easy and efficient as we can.

We look after you

If you need to talk to someone, our account managers are always on hand to sort out any issues and look after your interests with the right solutions.

We're flexible

We don't expect you to fit in with us, that's why we provide later, more convenient collection times that fit in with you.

We're reliable

With our high-speed sortation technology, robust systems and super reliable transport network you can feel confident that we'll deliver for you day in, day out.

We give you choice

You can choose from a full portfolio of postal services that offer the right solution at the price and speed you need.



over 90%

CLIENT RETENTION



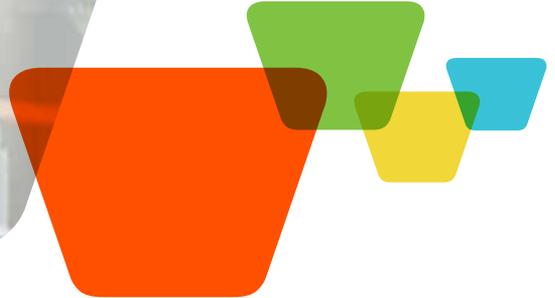
84%

CUSTOMER
SATISFACTION



98%

NETWORK QUALITY



All sorts of solutions

With Whistl it's all about giving you choice.

We bring innovation to the postal market, introducing a modern, enterprising approach to mail services that other postal providers don't deliver.

Plus, our range of postal services gives you all sorts of options to suit your needs, covering UK and international postage, unsorted and pre-sorted services as well as a PC-to-post hybrid mail solution.

It means you can make the most of your budget whilst keeping customers happy too.

A POSTAL PORTFOLIO TO SUIT EVERY NEED



Unsorted mail

Providing next day, 2 and 3-day delivery for unsorted letters/ large letters.



Sorted mail

Providing 2 and 3-day delivery for pre-sorted letters/ large letters.



Hybrid mail

A desktop-to-door mat service offering 2-3 day delivery for letters and large letters.



International mail

Providing 3-8 day international delivery.

WHAT YOU CAN EXPECT FROM US

✓ *Convenient collection times*

✓ *Competitive, flexible pricing*

✓ *Great service from dedicated account managers*

✓ *Transparent in-depth reporting and analysis*

✓ *Reliable, well-established distribution network*

How DSA works

Collecting, sorting and processing post for onward delivery is what we're good at.

The technical term for this is Downstream Access (DSA).
It's what our business was founded on and is the reason why so many customers have continued to use us for the last ten years.

HERE'S
HOW IT
WORKS



We collect

We collect your items and take them to our nearest Whistl depot.



We sort

Your mail is processed using our high-speed sortation machines before it is transported to the final-mile delivery agent.



We hand over

We hand your items over to Royal Mail for final mile delivery.



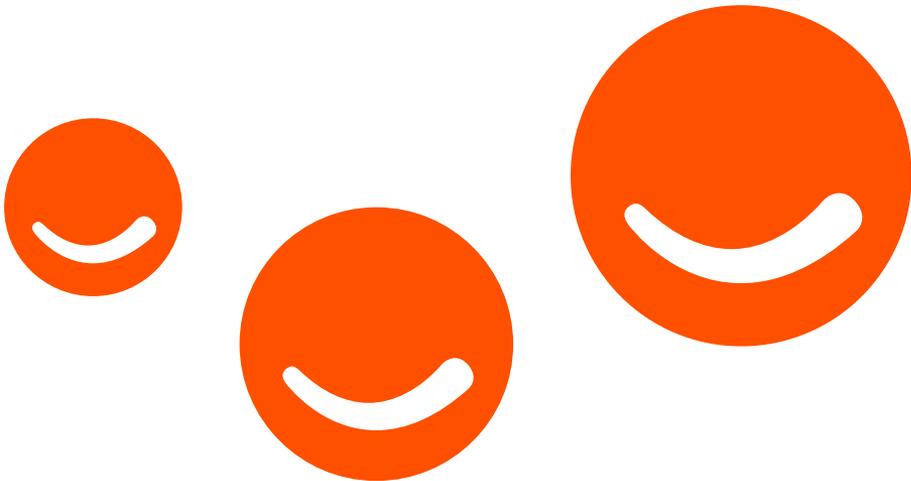
Your item is delivered

Your items are delivered to your customers by Royal Mail or one of our delivery partners.

Putting a smile on your face

We really enjoy working with all our
customers and are proud of the service we provide.
But don't take our word for it.

Here's what some of our customers have to say about us.



“Since 2010 we have continued to work with Whistl to improve both cost and performance with our Downstream Access post. This has delivered cost savings to Macmillan that can be invested in supporting people affected by cancer.”

David Sharp
Head of Procurement
Macmillan Cancer Support

“Whistl is a trusted supplier who have the ability to deliver an excellent service, consistently. We have a great relationship which enables us to tackle any challenges in a joined-up manner and resolve without impact on performance and delivery.”

Karen Smith
Customer Care
Severn Trent Water

“Whistl provide us with a great service and compelling cost savings which enable our marketing budget to go further. Our Account Manager is excellent. She is very proactive, cares about my business and invests a lot of time and energy supporting my third party mailing houses to help ensure our campaigns run smoothly.”

Laura Hall
Production Manager
Laithwaite's Wine



Mail



Packets & Parcels



International



Doordrop Media

Whistl UK Ltd

Tel 01628 861503

Email moreinfo@whistl.co.uk

www.whistl.co.uk

whistl
mail