

# P&P InSight

Combining visibility with reliability



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## The service

P&P InSight gives e-retailers complete visibility of your items into and through our network, all via our online tracking portal. With 60 million e-commerce items passing through our seven hubs each year, our network and processes are designed to support both large and small multi-channel retailers.

Your customer service teams can search our easy-to-use portal for real time data, helping them answer queries quickly and efficiently. For ebay and amazon platform sellers, P&P InSight provides all the necessary information so you can manage your accounts and ratings.

Our item level information also includes detailed data on weights and formats, giving our customers clear invoicing, and also valuable data for reconciliation and onward invoicing.

- **Transparent** – *track items from receipt to handover via our online portal*
- **Simple integration** – *low touch integration, you can use your existing barcodes to track individual orders*
- **Improved customer experience** – *comprehensive data and reporting allows you to communicate effectively with your customers*
- **Service quality** – *a customised quality dashboard helps you understand our performance as a key supply chain partner*

## What we offer

- *Unsorted service*
- *From 2/3 day service*
- *Large letters and packets*
- *Full UK coverage*
- *Item level receipt*
- *Service quality reports*
- *Tracking to delivery carrier*

**For further details please contact your Account Manager, call 01628 861503 or visit [www.whistl.co.uk](http://www.whistl.co.uk)**

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