



Packets & Parcels



InSight

A 2-3 day, part-tracked service

Our InSight service introduces transparency to a traditional post service, enabling you to answer customer queries quickly and efficiently.

InSight is ideal for items with low basket values and is supported by an online portal displaying item-level tracking, management information and quality of service reporting.

Whether you are a large multi-channel retailer or a small independent boutique, we have all of the systems and processes in place to make sure everything runs smoothly.

How you benefit

- **Improved visibility** of your items with tracking to handover
- **Enhanced customer experience** with fast access to accurate information
- **Easy-to-use system** that integrates with your own barcoding
- **Improved transparency** of performance via an easy-to-read, customised dashboard
- **The full support** of an experienced, dedicated account handler

The service

- **From 2-3 day delivery**
- **Item-level receipt**
- **Tracking to delivery carrier**
- **Service quality reporting**
- **Full UK coverage**

At a glance



Large letter

Max weight: 750g

Max dimensions:
353 x 250 x 25mm



Packets

Max weight: 2kg

Max dimensions:
640 x 460 x 460mm

For more information

email moreinfo@whistl.co.uk

call **01628 861503**

visit www.whistl.co.uk

How Whistl delivers for you



Access a range of reporting tools

Our spotlight reporting system enables you to access a range of useful information in one place.



Search

Quick and easy item-level search facility



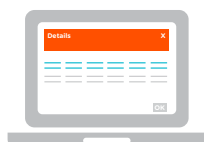
Item-level service quality

Monitor our service performance against our SLAs



SLA performance

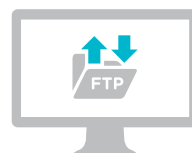
Track the quality of service against each item



Management information

Fast access to item-level management information

Integrate with InSight



Depending upon your integration method, you may also be able to access our tracked services by integrating with Whistl. Additional information on integrating with InSight may be found in our InSight Technical Specification or by referring to our Integrate with Tracked Services information card.

Why Whistl?

Because we are a dynamic, entrepreneurial company that aims to give you more choice within the markets we operate. We are constantly investing in the best systems and processes to give you a range of mail, packets & parcels, logistics and doordrop media services at a great price. Our people are helpful and you always have a dedicated account manager on hand to sort things out and recommend the right solutions at the best value.

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Mail



Packets & Parcels



Logistics



Doordrop Media